

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to www.code400.com and Code400 LLC and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Code400 LLC include www.code400.com and Code400. The Code400 website is a Code400 - The Support Alternative site. By using the Code400 website, you consent to the data practices described in this statement.

Collection of your Personal Information

In order to better provide you with products and services offered on our Site, Code400 may collect personally identifiable information, such as your:

- First and Last Name
- E-mail Address
- Employer
- Job Title
- skill sets, occupation

Code400 may also collect anonymous demographic information, which is not unique to you, such as your:

- Age
- Gender

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Code400's public message boards, this information may be collected and used by others.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the Site. These may include: (a) registering for an account on our Site; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services on our Site. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Use of your Personal Information

Code400 collects and uses your personal information to operate its website(s) and deliver the services you have requested.

Code400 may also use your personally identifiable information to inform you of other products or services available from Code400 and its affiliates.

Sharing Information with Third Parties

Code400 does not sell, rent or lease its customer lists to third parties.

Code400 may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Code400, and they are required to maintain the confidentiality of your information.

Code400 may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Code400 or the site; (b) protect and defend the rights or property of Code400; and/or (c) act under exigent circumstances to protect the personal safety of users of Code400, or the public.

Tracking User Behavior

Code400 may keep track of the websites and pages our users visit within Code400, in order to determine what Code400 services are the most popular. This data is used to deliver customized content and advertising within Code400 to customers whose behavior indicates that they are interested in a particular subject area.

google analytics

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by Code400. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Code400 website.

Use of Cookies

The Code400 website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Code400 pages, or register with Code400 site or services, a cookie helps Code400 to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Code400 website, the information you previously provided can be retrieved, so you can easily use the Code400 features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Code400 services or websites you visit.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Security of your Personal Information

Code400 secures your personal information from unauthorized access, use, or disclosure. Code400 uses the following methods for this purpose:

- SSL Protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

Children Under Thirteen

Code400 does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

Disconnecting your Code400 Account from Third Party Websites

You will be able to connect your Code400 account to third party accounts. BY CONNECTING YOUR CODE400 ACCOUNT TO YOUR THIRD PARTY ACCOUNT, YOU ACKNOWLEDGE AND AGREE THAT YOU ARE CONSENTING TO THE CONTINUOUS RELEASE OF INFORMATION ABOUT YOU TO OTHERS (IN ACCORDANCE WITH YOUR PRIVACY SETTINGS ON THOSE THIRD PARTY SITES). IF YOU DO NOT WANT INFORMATION ABOUT YOU, INCLUDING PERSONALLY IDENTIFYING INFORMATION, TO BE SHARED IN THIS MANNER, DO NOT USE THIS FEATURE. You may disconnect your account from a third party account at any time. Users may learn how to disconnect their accounts from third-party websites by visiting their "My Account" page. Users may also contact us via email or telephone.

E-mail Communications

From time to time, Code400 may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication.

If you would like to stop receiving marketing or promotional communications via email from Code400, you may opt out of such communications by Customers may unsubscribe from emails by "replying STOP" or "clicking on the UNSUBSCRIBE button."

Changes to this Statement

Code400 reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

Code400 welcomes your questions or comments regarding this Statement of Privacy. If you believe that Code400 has not adhered to this Statement, please contact Code400 at:

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12368 Heather Court
Belvidere, Illinois 61008

Email Address:
Privacy.Policy@code400.com

Telephone number:
6305515440

Effective as of : September 5th 2003